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# Rapid Qualitative Evidence Synthesis: balancing rigour with speed

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OÉ Gaillimh



Public Health  
Agency

Research and Development

# A bit about ourselves...

- Linda Biesty
- Catherine Houghton
- Acknowledgements:
  - Evidence Synthesis Ireland
  - Cochrane Ireland
  - Cochrane EPOC group



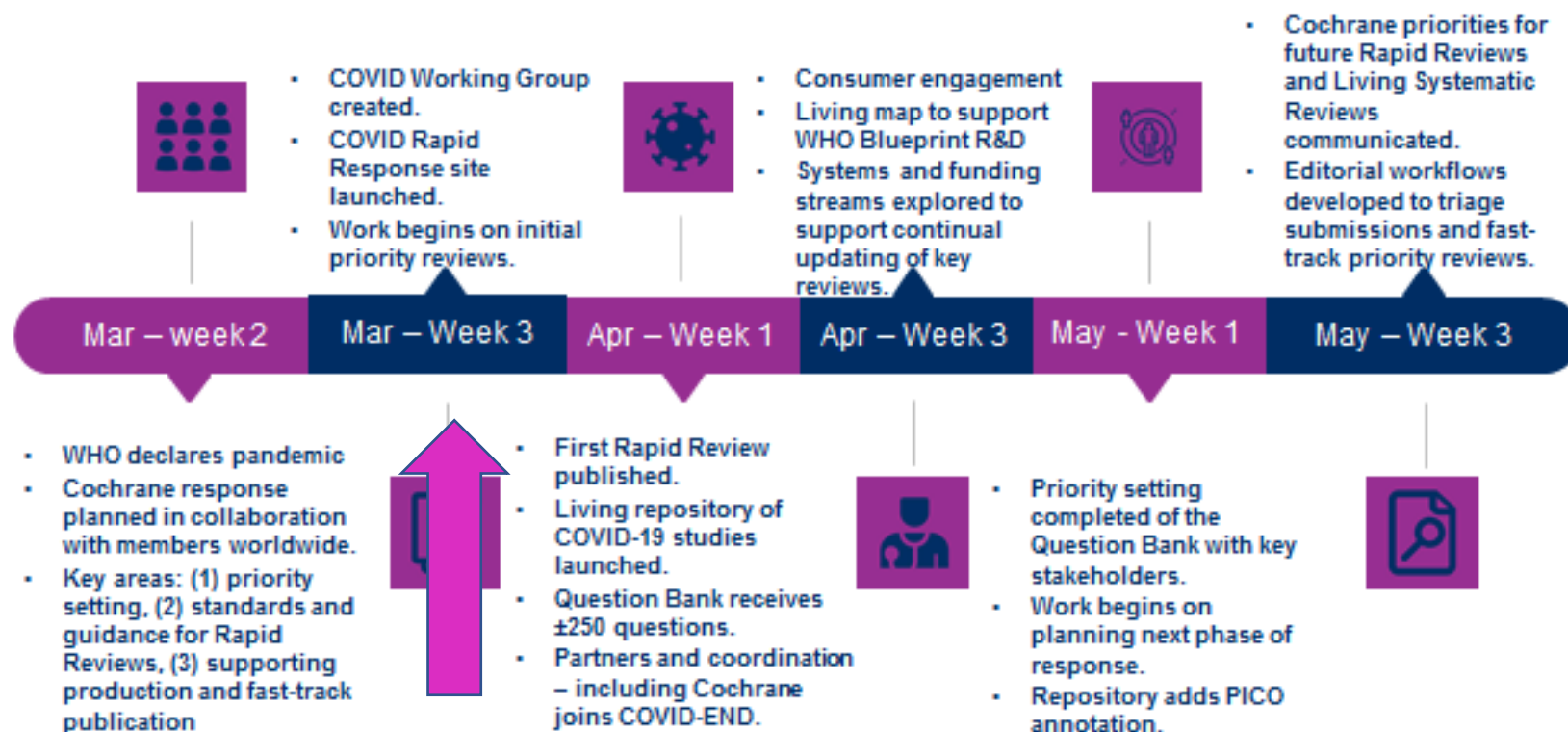
# Background to the review



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# Process: the clock starts



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- The question
  - Barriers and facilitators to healthcare workers' adherence with infection prevention and control (IPC) guidelines for respiratory infectious diseases: a rapid qualitative evidence synthesis
- Registering the Protocol
- Gathering the team
- Finding a home
  - Cochrane Effective Practice and Organisation of Care (EPOC)





## **Appendix 2. Review protocol. The barriers and facilitators to health care workers' compliance with IPC recommendations for respiratory infectious diseases: a qualitative evidence synthesis**

### **Protocol information**

#### ***Team***

Catherine Houghton, Pauline Meskell, Hannah Delaney, Michael Smalle, Andrew Booth, Xin-Hui Chan, Declan Devane, Linda Biesty

#### ***Contact***

Catherine Houghton

Catherine.houghton@nuigalway.ie

#### ***Date protocol completed***

27 March 2020

### **Background**

#### ***Brief description of the condition/issue under consideration***

The novel coronavirus (COVID-19), caused by SARS-CoV-2 (severe acute respiratory syndrome coronavirus), was first isolated in December 2019 in Wuhan, China. COVID-19 ranges in symptoms from asymptomatic to severe pneumonia with acute respiratory distress syndrome ([ECDC 2020](#)). It is spread mainly through droplet infection and contact with contaminated surfaces ([Official Guidance 2020](#)).

#### ***Description of the phenomenon of interest***

Following the severe acute respiratory syndrome (SARS) outbreak in 2003, a study was undertaken in three Canadian cities affected by SARS to identify which organisational, environmental, and individual factors healthcare workers felt were most crucial in protecting themselves from respiratory tract infections while at work ([Moore 2005b](#)). These factors were seen to impact on the ability of healthcare workers to comply with issued guidelines.

In 2014, the World Health Organization (WHO) published guidelines for infection prevention and control (IPC) of epidemic- and pandemic-prone acute respiratory infections in health care. IPC strategies in healthcare facilities are commonly based on early recognition and source control, administrative controls, environmental and engineering controls, and personal protective equipment (PPE; [WHO 2014](#)).

#### ***Why it is important to do this review***

The recent COVID-19 Pandemic has prompted concern about the ability of health care workers to strictly adhere to recommended IPC guidance. By identifying barriers and facilitators to IPC guideline compliance, we can more easily identify strategies that will support healthcare workers to undertake the IPC measures needed at such a critical time in health care internationally.

#### **Objectives of the review**

To identify the barriers and facilitators to healthcare workers' compliance with IPC recommendations for respiratory infectious diseases.

# Reflections on the initial stage



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## Cochrane Rapid Reviews

Interim Guidance from the Cochrane  
Rapid Reviews Methods Group

Dated: 23 March 2020



Compiled by the Co-Conveners of the  
Cochrane Rapid Reviews Methods Group  
For further information, please contact:  
[rapidreviews@cochrane.ac](mailto:rapidreviews@cochrane.ac)

**Cite As:** Garratty C, Gartlehner G, Kanol C, King V, Neuschauer-Streib B,  
Stevens A, Hamel C, Aflenzgruber L. Cochrane Rapid Reviews. Interim  
Guidance from the Cochrane Rapid Reviews Methods Group. March 2020.

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Informed decisions.  
Better health.

## EPOC Qualitative Evidence Syntheses: Protocol and review template

27<sup>th</sup> September 2019

Cochrane Effective Practice and Organisation of Care Group (EPOC)

**Suggested citation:** Glenton C, Bohren MA, Downe S, Paulsen EJ, Lewin S, on behalf of Effective  
Practice and Organisation of Care (EPOC). EPOC Qualitative Evidence Synthesis: Protocol and review  
template. EPOC Resources for review authors. Oslo: Norwegian Institute of Public Health; 2019.  
Available at: <http://epoc.cochrane.org/epoc-specific-resources-review-authors>

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International License](https://creativecommons.org/licenses/by-nc-nd/4.0/).



## A guide to conducting rapid qualitative evidence synthesis for health technology assessment

October 2019

NHS  
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[www.freepik.com](http://www.freepik.com)

# Developing the Search Strategy



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- Challenge of the concepts
- Scoping search
- Importance of expertise
  - Andrew Booth
  - Mike Smalle
- Peer review
  - Robin Featherstone, Cochrane Information Specialist, topic refinement and support in developing the search strategy
  - Douglas Salzwedel, Cochrane Information Specialist, peer reviewed the search strategy



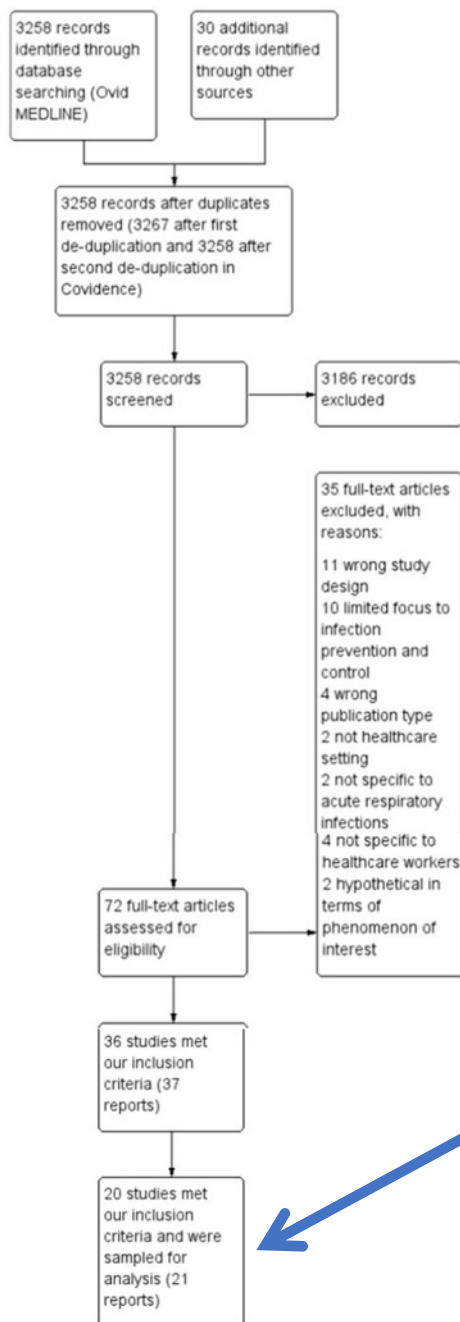
# Reflections on the Search Strategy



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- 1 database
  - Compromise ... or not?
  - QES – exhaustive search not necessary
- No grey literature
  - Scoping exercise, screening, citation chaining
- Early immersion and engagement with the literature



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# Screening

**Table 1. Purposeful sampling frame**

	Measure	Example
1	Very little qualitative data presented that relate to the synthesis objective. Those findings that are presented are fairly descriptive.	For example, a mixed-methods study using open-ended survey questions or a more detailed qualitative study where only part of the data relate to the synthesis objective
2	Some qualitative data presented that relate to the synthesis objective	For example, a limited number of qualitative findings from a mixed-methods or qualitative study
3	A reasonable amount of qualitative data that relate to the synthesis objective	For example, a typical qualitative research article in a health services journal
4	A good amount and depth of qualitative data that relate to the synthesis objective	For example, a qualitative research article in a social sciences journal with more context and setting descriptions
5	A large amount and depth of qualitative data that relate in depth to the synthesis objective	For example, from a detailed ethnography or a published qualitative article with the same objectives as the synthesis

# Reflections on Screening Phase

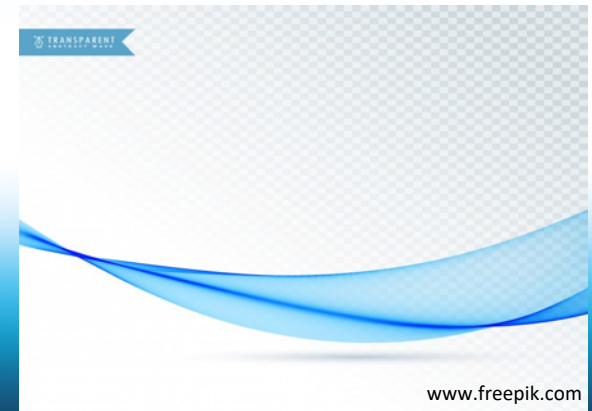


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- Double Blind screening at Title & Abstract, Full Text
  - Security blanket for speed & complexity
  - Constant communication
  - Engaging with the literature



# Reflection on Sampling the Studies



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Ames et al. *BMC Medical Research Methodology*  
<https://doi.org/10.1186/s12874-019-0665-4>

(2019) 19:26

BMC Medical Research  
Methodology

RESEARCH ARTICLE

Open Access

Purposive sampling in a qualitative evidence synthesis: a worked example from a synthesis on parental perceptions of vaccination communication



Heather Ames<sup>1,2\*</sup> , Claire Glenton<sup>3</sup> and Simon Lewin<sup>4,5</sup>

# Data Extraction

- Google Forms
- Used theoretical framework to extract the data
- Organisational factors
  - Safety climate
  - Health and Safety Programmes\*
  - Availability of training programmes
- Environmental factors
  - Physical environment
  - Availability of PPE
- Individual factors
  - Individual knowledge
  - Individual attitudes
  - Individual beliefs



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- ☐ Primary care setting  
☐ Community healthcare setting  
☐ Other: \_\_\_\_\_

Type of respiratory condition \*

- ☐ TB  
☐ SARS  
☐ H1N1  
☐ Covid  
☐ MERS  
☐ Unspecified respiratory disease  
☐ Influenza  
☐ SARS-CoV  
☐ Other: \_\_\_\_\_

Population Tick all that apply \*

- ☐ Nurses  
☐ Midwives  
☐ Doctors  
☐ Allied Health Care (Physio's)  
☐ Allied Health Care (OT)  
☐ Allied Health Care (SLT)  
☐ Health Care Assistants  
☐ Ancillary staff with responsibility for patient care (Porters, domestics)  
☐ Other: \_\_\_\_\_

Type of IPC or guideline \*

- ☐ General PPE  
☐ Facemasks  
☐ Respirators  
☐ International IPC guideline  
☐ International IPC recommendation  
☐ Local guideline



# Reflections on Data Extraction



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- Benefits of developing the data extraction form
  - Setting
  - Health care workers
  - Respiratory infectious diseases
  - Extracting data against the *best-fit* framework
- Benefits of piloting and refining

Amazing Grace

John Newton, 1779 (1725-1807)

1. A - maz - ing grace! how sweet the sound, That  
2. 'Twas grace that taught my heart to fear, And  
3. The Lord has prom - ised good to me, His  
4. Through man - y dan - gers, toils, and snares, I  
5. When we've been there, ten thou - sand years, Bright

saved a wretch like me! I once was lost, but  
grace my fears re - lieved, How pre - cious did that  
word my hope se - cures, He will my shield and  
have al - read - y come; 'Tis grace hath brought me  
shin - ing as the sun, We've no less days to

now am found, Was blind, but now I see.  
grace ap - pear, The hour I first be - lieved!  
por - tion be, As long as life en - dures,  
safe thus far, And grace will lead me home.  
sing God's praise Than when we'd first be - gun.

[www.pinterest.ie](https://www.pinterest.ie)



# Reflections on the Assessment of Methodological Limitations



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- COVID RR versus EPOC?
- COVID RR guidance for risk of bias:
  - ☐ Single, no second reviewer
  - ☒ Dual; second reviewer checks all judgements
  - ☐ Dual; second reviewer checks [add proportion]
  - ☐ Dual; independent screen and cross check

# Best Fit Framework Synthesis



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- Geared to produce actionable messages by enriching existing theory (Booth 2015).
  - 26 Key findings within the framework
- |  |  |
|--|--|
| <ul style="list-style-type: none"><li>• <b>Organisational factors</b><ul style="list-style-type: none"><li>• Safety climate</li><li>• Health and Safety Programmes*</li><li>• Availability of training programmes</li></ul></li><li>• <b>Environmental factors</b><ul style="list-style-type: none"><li>• Physical environment</li><li>• Availability of PPE</li></ul></li><li>• <b>Individual factors</b><ul style="list-style-type: none"><li>• Individual knowledge</li><li>• Individual attitudes</li><li>• Individual beliefs</li></ul></li></ul> | <ul style="list-style-type: none"><li>• <b>Organisational factors</b><ul style="list-style-type: none"><li>• Safety climate</li><li>• <b>Communication of IPC guidelines</b></li><li>• Availability of training programmes</li></ul></li><li>• <b>Environmental factors</b><ul style="list-style-type: none"><li>• Physical environment</li><li>• Availability of PPE</li></ul></li><li>• <b>Individual factors</b><ul style="list-style-type: none"><li>• Individual knowledge</li><li>• Individual attitudes</li><li>• Individual beliefs</li><li>• <b>Discomfort of PPE</b></li></ul></li></ul> |
|--|--|

# Reflections on Analysis and Synthesis



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- ‘*Best Fit*’ Framework Approach
- Domains of the framework
  - Balanced uninterrupted analysis and synthesis with contemporaneous, critical peer review
  - Compromise: no subgroup analysis





# GRADE-CERQUAL



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Summary of review finding	Studies contributing to the review finding	GRADE-CERQual assessment of confidence in the evidence	Explanation of GRADE-CERQual assessment
<b>Organisation factors</b>			
<i>Safety climate</i>			
Finding 1: HCWs perceived their response to guideline protocols being influenced by the level of support that they received from their management team	Buregyeya 2013; Chapman 2017a; Corley 2010; Moore 2005a; Tseng 2005; Woith 2012; Zinatsa 2018	<b>Moderate confidence</b>	Minor concerns regarding coherence, relevance, adequacy and methodological limitations
Finding 2: If HCWs considered that the IPC guidelines were long, ambiguous or did not reflect international guidance, they described feeling unsure as to which IPC recommendation they should adhere to	Chau 2008; Corley 2010; Kang 2018b; Locatelli 2012; Seale 2014; Shih 2007; Yassi 2005	<b>Moderate confidence</b>	Minor concerns regarding relevance and adequacy Moderate concerns regarding methodological limitations
Finding 3: With guidelines changing so frequently, HCWs felt overwhelmed and often were not able to keep up with the most recent guidance	Kang 2018a; Locatelli 2012; Moore 2005a; Shih 2007; Wong 2012; Yassi 2005	<b>Moderate confidence</b>	Minor concerns regarding methodological limitations Moderate concerns regarding relevance and adequacy
Finding 4: If IPC guidelines were considered impractical, HCWs found them difficult to implement	Adeleke 2012; Shih 2007; Wong 2012; Zinatsa 2018	<b>Low confidence</b>	Minor concerns regarding methodological limitations Moderate concerns regarding relevance Serious concerns regarding adequacy
Finding 5: The increased workload and HCW fatigue associated with IPC guidelines, such as donning PPE and additional cleaning, were seen as a barrier to adherence	Chapman 2017a; Chapman 2018; Chau 2008; Corley 2010; Moore 2005a; Seale 2014; Shih 2007; Tseng 2005; Wong 2012	<b>Moderate confidence</b>	Minor concerns regarding methodological limitations and relevance Moderate concerns regarding adequacy

- Done individually but with continuous discussion and clarification of how we were making our assessments
- Talked through our assessments with the core team to ensure agreement and consistency

# Reflections on Assessing the Confidence in the Findings



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## GRADE CERQual

- Drawing on our previous experiences as a team
  - Agreed detail
  - Presented each assessment and detail as part of our core group discussions
  - Peer Overview
- Evidence profiles submitted at Stage 2 (under editorial review)

# Publication and dissemination



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- Accelerated peer review, editorial review and copy editing
- Huge input from team and Cochrane community
- Dissemination required hard work behind the scenes
  - Clare Glenton and EPOC developed evidence summary
  - Nikita Burke and ESI developed Infographic
  - Pauline Meskell presented at March for Science
  - Additional podcast, webinars, presentations, Evidence Aid, Cochrane Corner
  - Irish Examiner article



**Who is the review for:** Ministries of health, healthcare facilities and other stakeholders to plan, implement and manage IPC strategies for respiratory infectious diseases.

Health care workers and infection prevention and control (IPC) for respiratory infectious diseases: **Implementation considerations**

Health care workers point to several factors that influence their ability and willingness to follow IPC guidelines. This includes the source of the guidelines, how relevant they are and how they are communicated. Other factors include support from managers, workplace culture, and provision of training. Physical space, access to and trust in personal protective equipment (PPE) are key elements. A desire to deliver good patient care and protect their own family and friends also motivate healthcare workers to follow guidelines. The review highlights the importance of including all facility staff, including support staff, when implementing IPC guidelines.



#### Training and education

Mandatory training (on infection transmission and PPE use) for all staff who have contact with patients

#### Delegate person for training/engagement/support

Help all staff to understand the importance of IPC  
Ensure staff are properly fitted for PPE to avoid discomfort  
Consider the impact of IPC on patient and family – loneliness, stigmatisation

#### Organisational support

Clear evidence-based guidelines in line with National and International guidance  
Plan for effective communication of any changes to guidelines  
Consider additional workload when caring for patients in isolation and the burden of PPE use

#### Physical environment

Provide enough space to isolate, minimize overcrowding, restrict visitors  
Provide adequate facilities for staff handwashing, changing and showering  
Provide adequate supplies of quality PPE, recognising increase in demand

Trusted evidence.  
Informed decisions.  
**Better health.**

The information for this summary is taken from the following Cochrane rapid review of qualitative research:  
Houghton C, Meskell P, Delaney H, Smalley M, Glenister C, Booth A, Chan KH, Dwyer D, Bently LM.  
Barriers and facilitators to healthcare workers' adherence with infection prevention and control (IPC) guidelines for respiratory infectious diseases: a rapid qualitative evidence synthesis.  
Cochrane Database of Systematic Reviews 2020, Issue 4. Art. No.: CD013582.  
DOI: 10.1002/14651858.CD013582



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## Health care workers and infection prevention and control (IPC) for respiratory infectious diseases: Implementation considerations

Photo by Sir, Lea Tardif



### Who is this summary for?

The questions below are drawn from the findings in a new Cochrane Review. These are prompts that are intended to help ministries of health, healthcare facilities and other stakeholders to plan, implement and manage IPC strategies for respiratory infectious diseases.

### About the review

A Cochrane rapid review of qualitative research explored barriers and facilitators to health care workers' compliance with infection prevention and control (IPC) recommendations for respiratory infectious diseases (Houghton 2020). The review analysed 20 qualitative studies from different countries. These studies explored health care

When respiratory infectious diseases become widespread, such as during the Covid-19 pandemic, health care workers' use of infection prevention and control (IPC) strategies becomes critical. These strategies include the use of personal protective equipment (PPE) such as masks, face shields, gloves and gowns; the separation of patients with respiratory infections from others; and stricter cleaning routines. These strategies can be difficult and time-consuming to implement. Authorities and healthcare facilities therefore need to consider how



# Reflections on the path to Publication and Dissemination

- We prepared a rapid QES
- For rapid peer review, translation and dissemination
  - We relied on many



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## ACKNOWLEDGEMENTS

- Thanks to Robin Featherstone, Cochrane Information Specialist, for her work on topic refinement and support in developing the search strategy
- Thanks to Douglas Salzwedel, Cochrane Information Specialist, for peer reviewing the search strategy
- Thanks to the Cochrane Editorial and Methods Department (EMD) Editorial Service, including Helen Wakeford, Jenny Bellorini and Toby Lasserson who managed the editorial process for this review, and Denise Mitchell who copy-edited this review
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- Thanks to the following people for their help in translating the summary of this review to Spanish, Norwegian, French, and Portuguese: Nancy Allan, Jorge Barreto, Julia Bidonde, Hege Estenstad Haugen, Signe Flottorp, Marcus Glenton Prescott, Jose F. Meneses-Echavez, Marcela Vélez, and Pierre Durieux
- Thank you to the peer reviewers: Nicky Cullum, Salla Atkins, Karen Daniels and Jos Verbeek for their helpful and timely feedback
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- Thank you to the peer reviewers: Nicky Cullum, Salla Atkins, Karen Daniels and Jos Verbeek for their helpful and timely feedback



# The balance



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## Speed

- The invaluable support of EPOC and wider Cochrane community
- The availability of the topic and methodology experts on the team
- The core team – the value of frequent and often online communication. Humour, support and good will
- Co-ordination of methods so discussions were happening in real time
- “Throwing everything at it”

## Rigour

- The team expertise
- EPOC support and template
- Staying close to the data throughout
- Hours not equating to effort
- Substantial peer review
- STAGE 2 option

**Clock is still ticking... STAGE 2 and future updates**





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# Thank you



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